

### **Key Service Objective**

On behalf of the East Dartmoor Landscape Recovery Area Project Steering Group, Devon Wildlife Trust is seeking a filmmaker to create a series of short films representative of the projects' potential outcomes.

For this project to succeed, it must encapsulate the vision for the East Dartmoor LRA and convey the project's impacts to a diverse group of stakeholders.

#### **Required Outputs and Activities**

- A series of three high-resolution video films which can be used across a wide variety of media.
- Short versions of each of the three films specifically targeted at social media use.
- A series of still photographs which document the project.

For details, please see section 2. of the Invitation to tender document.

#### **Service Quality Expectations**

DWT expects clearly defined timelines to be drawn up in the tender stage, followed by effective and punctual delivery as standard.

DWT expects the chosen filmmaker to demonstrate excellence in film production and editing and a demonstrable track record of working with clients such as ourselves.

The successful tender will demonstrate the ability to interpret the project brief and to lead project management towards a successful outcome.

References may be sought. Failure to deliver on the expected and agreed standards, competence and time frame may be seen as a breach of contract.

#### **Equipment and Materials**

We expect that the successful filmmaker will work from their own premises. We envisage regular catch-up meetings, either in Exeter or through teleconferencing, in which drafts for various parts of the deliverable can be discussed and honed. DWT expects the filmmaker to provide all their own equipment.



### Schedule for monitoring and evaluation

The filmmaker will draw up a delivery timetable as part of the project's planning. This timetable should detail the key delivery milestones, with an indication of duration and completion date for each.

DWT expects the contractor to have regular meetings with the Deliverable Project Manager to report on progress and discuss tasks ahead of time (the frequency of these meetings will be determined in conjunction with the successful contractor).

#### **Insurance and Legal Cover**

Devon Wildlife Trust requires all suppliers to hold a minimum level of £5m Public Liability Insurance and £2m Professional Indemnity Insurance. This will likely include employers, public liability insurance, and professional indemnity insurance. Copies of insurance policy certificates may be requested before formal engagement.

#### Key Policies and Guidance to be Adhered to

DWT expects the filmmaker to design and deliver this project to a standard that upholds and supports the following policies:

- DWT Equality, Diversity and Inclusion Policy
- DWT Environmental Policy
- DWT Health & Safety Policy
- DWT Data Protection (and associated) Policy
- DWT Safeguarding Policy

The filmmaker is also expected to conduct themselves at all times in a manner that upholds these policies.

Full copies of these policies will be made available on award of contract.

#### Health and Safety Expectations

Whilst this project is deemed as a low Health & Safety risk, the filmmaker is expected to adhere to DWT's Health & Safety expectations at all times. These are set out in the Health & Safety Policy. Where any safety concerns arise, the filmmaker must communicate these immediately to DWT's Facilities Manager. The filmmaker is not expected to work with children or vulnerable adults at any time.

## **Confidentiality, Intellectual property Data Protection Measures**

Authorisations and Permissions: The filmmaker must obtain all necessary permissions from individuals and organisations featured in the films and pictures.

# East Dartmoor Landscape Recovery Area Service Specification – Video content creation



Transfer of Intellectual Property Rights: Upon completion and approval, all intellectual property rights, including copyright to the films and pictures, will be transferred to DWT.

Credit and Attribution: The filmmaker will be credited for the films and pictures and can use the films and pictures for their portfolio and promotional purposes.

Usage Rights: DWT can use, edit, and modify the films and pictures for any project-related purposes and distribute them on various platforms.

In the design and implementation of this project, the filmmaker is expected to encounter data and information that could be deemed as private or commercially sensitive. The filmmaker will be expected to sign and adhere to a confidentiality agreement throughout the course of this project and beyond. The partnership also recognises that certain personal information the filmmaker holds regarding potential investors, their identity, and interests will remain confidential and controlled by the filmmaker. If required, a data-sharing agreement will be signed between the project lead (DWT) and contractor, which will ensure all data is managed in an exemplary manner, adhering to Data Protection law and best practice.

"Confidential Information" means information relating to either party's business, finances, commercial activities, products, clients, or affairs confidential to it (or them) or treated by it (or them) as such, and trade secrets relating to either party's business or any of its clients, students, suppliers, members, customers, donors, sponsors, volunteers, Trustees or Directors. Confidential information includes (by way of example only and without limitation) technical data, know-how financial information, financial forecasts, marketing strategies, passwords, and security information.

Both parties shall keep in confidence and not disclose any Confidential Information whatsoever: not in the public domain; obtained under this Contract, relating to this Contract or in participation of this Contract, and shall not use or divulge such information to any other person (other than in confidential disclosure for the purposes of this Contract), without the written consent of the other party, unless it is required to be disclosed by a Court or other competent authority.

The filmmaker shall comply with all relevant provisions of the General Data Protection Regulations (GDPR) and do nothing which causes or may cause, the Client to be in breach of its obligations under the GDPR. If personal information is required to be processed or shared, separate contracts will be formally agreed in advance.

## **Key Contacts**

All communications should be addressed to the Stakeholder Engagement Plan Project Manager – Clemence Viel <u>cviel@devonwildlifetrust.org</u>.